



Center for Clinical Standards and Quality/Survey & Certification Group

Admin Info: 13-14-ALL

DATE: January 11, 2013

TO: State Survey Agency Directors

FROM: Director
Survey and Certification Group

SUBJECT: Release of Mandatory Surveyor Training Programs on Care of Persons with Dementia and Unnecessary Antipsychotic Medication Use

Memorandum Summary

- **Release of training materials:** The Survey and Certification Group (SCG) will provide three training programs on care of persons with dementia and unnecessary antipsychotic medication use. The first two will be available after January 19, 2013; and the third program is under development.
- **Program content and design:** The first program provides background information on the National Partnership to Improve Dementia Care and survey basics related care of persons with dementia and unnecessary medications. The second program is an interactive self-study with video clips that walks through portions of an actual nursing home survey. The third will be a video-streaming program that discusses severity and scope.
- **Target Audience:** These three programs are mandatory for all State and Regional Office Surveyors and optional for other interested personnel. Surveyors have until April 30, 2013 to view the first two programs. The third required installment will be released on or before March 1, 2013.

Purpose:

The Survey and Certification Group (SCG) will provide three training programs on care of persons with dementia and unnecessary antipsychotic medication use. The first two will be available after January 19, 2013. A third installment in this series is in development and will be completed this spring. Content includes:

1. How to identify whether a systematic, individualized approach was implemented for a resident with dementia
2. How to identify that a systematic process is in place and has been followed for persons with dementia in the facility
3. How to evaluate the role of the consultant pharmacist, physician/NP/PA, medical director, direct care staff, family and other members of the interdisciplinary care team

4. How to identify other associated tags related to care of persons with dementia and unnecessary medication use.

The third installment of the training will address how to cite severity and scope and other aspects of deficiency citations in more detail, based on new guidance at F309, Care of Residents with Dementia, and revised guidance at F329.

The first video program is 40 minutes in length. The second self-study may take anywhere from 45 minutes to 1 hour or somewhat longer, depending on the knowledge and experience of the individual surveyor student.

How to Access these Videos for Surveyors: If you are a surveyor and wish to receive credit for viewing the programs follow the instructions below.

1. Go to <http://surveyortraining.cms.hhs.gov>
2. Click on the “I am a Surveyor” tab
3. Click on the “Reduction in Unnecessary Medications in Nursing Homes” at the menu at the top of the screen
4. Click on the program that you wish to view.

How to Access these Videos for Non-Surveyors: If you are a provider or do not wish to receive credit for viewing the program follow the instructions below.

1. Go to <http://surveyortraining.cms.hhs.gov>
2. Click on the “I am a Provider” tab
3. Click on the “Reduction in Unnecessary Medications in Nursing Homes” at the menu at the top of the screen
4. Click on the program that you wish to view.

For webinar technical questions contact Duva Clyburn at Duva.clyburn@cms.hhs.gov or Etolia Biggs at Etolia.biggs@cms.hhs.gov.

Please provide this information to your surveyors and let us know if they have any difficulty accessing these programs.

/s/

Thomas E. Hamilton

cc: Survey and Certification Regional Office Management